

Resource Guide to Transportation

Ocean County Mobility Guide

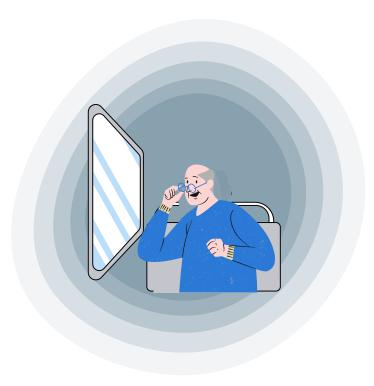


KEEPING OCEAN IN MOTION

NJ TRANSIT – Ocean Ride – Private Services – Community Transportation Services

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Ocean County Mobility Guide



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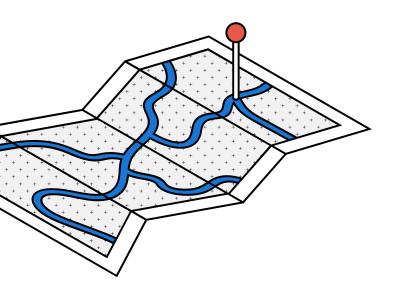
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Introduction

Why the Guide?

Whether you want to ride the bus, train, or explore the numerous other transportation options available to you, this guide has the answers.

Take a look and learn the simple ins and outs of staying mobile in Ocean County.





Stress-free personal mobility

In addition to transit, Ocean County has a host of other options designed to make personal mobility both simple and stress-free.

Safe, reliable service for all

Public transportation helps families and individuals access commercial places, healthcare, social services, jobs, educational opportunities, and interact with their communities. This guide also includes options for individuals with disabilities or senior citizens that need to access transportation in a safe and reliable way.

We're Here to Assist You

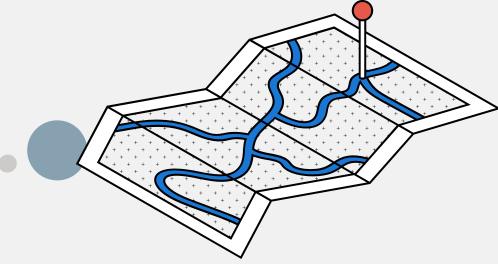
Greater Mercer Transportation Management Association (<u>GMTMA</u>) is your local TMA. We are a non-profit, dedicated to providing and promoting transportation choices that improve mobility in Ocean and Mercer County. Contact us at (609) 452-1491 with questions on information in this guide or any other transportation needs.





NJ TRANSIT Bus and Train IN OCEAN COUNTY

There are several options for getting around in Ocean County. This section will cover available NJ TRANSIT bus and train routes, fares, and timetables. It also includes maps of service routes, destinations, and transit centers.



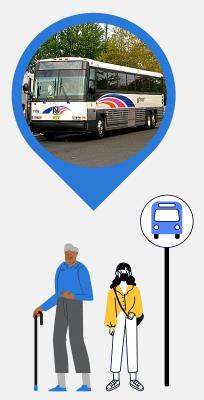


NJ TRANSIT operates New Jersey's public transportation system. Its mission is to provide safe, reliable, convenient and cost-effective mass transit service. NJ TRANSIT has a number of bus lines that serve Ocean County. To get going, you should check online for bus options in your community. Once you find the bus line that will get you where you need to go, download the route schedule online by visiting www.njtransit.com/services/how-to-ride or reach out to their <a href="https://www.njtransit.com/services/how-to-rid

Bus Service in Ocean County

You will need a timetable for the bus route that you want to ride. Timetables can be obtained online at **NJ TRANSIT** or at most major bus and rail terminals. You can also check bus schedules by calling **973–275–5555** or referring to **MyBus** for real-time bus arrivals at bus stops.

<u>Greater Mercer TMA</u>, your local transportation management association, can also provide timetables if you call them at 609-452-1491.





How to Read the Timetable

Choose your **direction of travel** and choose the weekday (Monday-Friday) or weekend (Saturday, Sunday and holidays) section of the schedule.

First, find the location that you want to start from on the timetable. Not all bus stops are listed on the timetable. The time points listed represent major stops on the bus route. The bus will also stop at locations along the route that are between the time points as long as it is safe to pull over. If your stop is between two time points, use the earlier time as your guide.

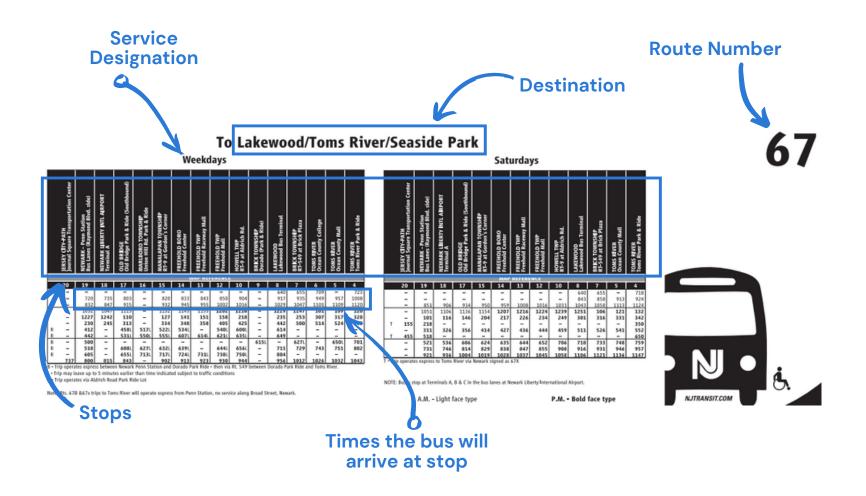
Next, select the time that you want to start your trip and read across the timetable to your destination to see the arrival time. If there is a letter listed to the left of the times listed for the trip that you plan to take, look for the explanation under or near the schedule block.







How to Read the Timetable





Bus Routes in Ocean County

Click on the routes below to view timetables for NJ TRANSIT bus service in Ocean County.

You may also call Greater Mercer TMA at 609-452-1491 for assistance.

Local Bus Routes

Route 63/64 Lakewood – Jersey City – Weehawken

Route 67 Toms River – Lakewood – Newark

<u>Route 139 Lakewood – Old Bridge – New York</u>

Route 317 Asbury Park – Fort Dix – Philadelphia with stops in Ocean County

Route 559 Lakewood – Atlantic City main corridor along Rt. 9

Route 830 Asbury Park - Pt. Pleasant Beach
Exact Fare Required





973-275-5555



Express Bus Routes

Route 137 New York via Brick Twp

<u>Route 308 New York - Newark - Six Flags Great</u> <u>Adventure (seasonal)</u>

Route 319 New York - Atlantic City

TAKE THE BUS TO ATLANTIC CITY

Route 559 – stops at Lakewood (Lakewood Bus Terminal), Toms River Township (Toms River Park and Ride), Forked River, Waretown, Barnegat, Manahawkin, Tuckerton, Little Egg Harbor (Mystic Island)

Route 319 - serves Toms River, Little Egg Harbor (Southern Ocean County Park & Ride)



Bus Fares and Payment



How to determine your fare

NJ TRANSIT fares operate on a zone system. **Your fare is based on the number of zones that you travel through**. Check the map on the schedule to see how many zones you travel through. You also can check fares by going to **Bus Point-to-Point Planner** and entering your travel information.

Some buses require **exact change** to pay the fare. In these cases drivers cannot make change. One dollar bills and coins are accepted. Cash and coins are inserted into a fare box. See the next page to know more about where to buy bus passes and how to make purchases in the NJ TRANSIT MyTix app.

ZONE	1	2	3	4	TRANSFER* Q	Transfer
REDUCED FARE	\$0.75	\$1.00	\$1.25	\$1.50	\$0.30	must be purchased
FULL FARE	\$1.60	\$2.25	\$2.75	\$3.35	\$0.70	when boarding
MONTHLY PASS	\$54.00	\$71.00	\$83.00	\$90.00	N/A	initial bus

NJ TRANSIT Reduced Fare Program

Individuals age **62 and older save 50% or more** on NJ TRANSIT tickets and passes. You may use cash to purchase these tickets and passes. You may be asked to show the driver an ID with proof of your age. Any ID with your date of birth and issued by a government, social service, or mass transit agency is acceptable. You can also obtain a NJ TRANSIT Reduced Fare Card by calling NJ TRANSIT at **973-491-7112**.





Bus Fares and Payment

Ticket Agents

Commissioned Ticket Agents (CTA) are private retail businesses that sell NJ TRANSIT bus tickets or passes on the agency's behalf. In Ocean County, there is one CTA office in Toms River where you can buy one way, monthly, senior citizen, and 10-trip passes.

Toms River Township Municipal Office

400 Highland Parkway South, Toms River, NJ 08753 Call at **732–349–1313** for more info.

MyTix App

Bus tickets and passes for the following routes can now be purchased with your smartphone through the MyTix program:

LOCAL - Route 63/64 Lakewood - Jersey City - Weehawken

LOCAL - Route 67 Toms River - Lakewood - Newark

LOCAL - Route 139 Lakewood - Old Bridge - New York

LOCAL - Route 830 Asbury Park - Pt. Pleasant Beach

EXPRESS - Route 137 New York via Brick Twp

EXPRESS - Route 319 New York - Atlantic City



Your Bus Trip



Here are four easy steps for riding a bus:

- Wait for your bus at a designated bus stop where you see a bus stop sign or at a location where you have been told by a NJ TRANSIT representative to wait. Check the bus stop sign to make sure that your bus stops there.
- Arrive at your stop at least 5 mins. earlier than the scheduled bus departure time.

 Stand near the curb, but **not** on the curb! As the bus

approaches, raise your arm to alert the driver that you want to board the bus.

- Tell the driver where you are going and pay the fare.

 Check the destination sign on the bus before boarding. Some buses have multiple destinations. If you are unsure, the driver will be glad to assist you.
- To get off the bus, push or pull the bell strip.

 On most of the buses used in Ocean County, NJ TRANSIT buses have a signal button above the seats between the two reading lights to press for the next stop. When the driver stops the bus, stand up and move to the exit.



When the bus arrives at the stop, board carefully and use the handrails if needed to assist you as you step on the bus.

All NJ TRANSIT buses can kneel (lowering the distance to the first step) making it easier to board the bus. If you need the bus to kneel to climb aboard, do not hesitate to ask the driver for this service. All NJ Transit routes are also operated with lift-equipped buses.



Train Service in Ocean County

NJ TRANSIT provides train service along the North Jersey Coastline train line between **Bay Head and New York City**. Check the **NJ TRANSIT website** for timetables or call **973–275–5555** for more information. Physical timetables can be found at most train stations. You can see which stations are origins and destinations for each train on that particular route. Remember, not all trains stop at each station on a given run.

As always, call Greater Mercer TMA at 609-452-1491 for assistance.

NJ TRANSIT's New Jersey Coastline provides service to Bay Head, Point Pleasant Beach, Belmar, Long Branch, Aberdeen-Matawan, Newark Int'l Airport, Newark, Hoboken, Secaucus Junction, New York, and intermediate stations



North Jersey Coastline Ocean County Rail Stations

Bay Head Station

Point Pleasant Station

Not all stations on the North Jersey Coastline are accessible. View NJ Transit's <u>rail system map</u> to view all accessible stations.



How to Read the Timetable

Once you know which two rail stations you will be traveling between, using train timetables is a snap. **First, identify the section for the direction** in which you would like to travel (AM or PM, weekday or weekend.)

Next, **find your desired station** by reading down on the list and follow the line to the right until you get to your desired departure time. It's that easy! To find out when you will arrive, start at the departure time you just found and **follow the column down** until you reach the time across from your arrival location.



If you are unsure of which stations you need, the <u>NJ TRANSIT</u>

<u>website</u> can assist you by allowing you to use a landmark or street to find the appropriate station. You may also call **973-275-5555.**



How to Read the Timetable

Final Destination **Train Numbers** NEWARK/HOBOKEN/NEW YORK MONDAY - FRIDAY TO NOTE: Trains with a 0 below the train number are part of N1 TRANSIT's Quiet Commute program. AM PМ NY HOB NY LB NY HOB LB LB/HOB LB LB LB LB LB SHUTTLES 3202 3204 3208 3310 3212 2602 3318 3502 3222 2606 3504 3224 3326 3506 2608 3230 3508 3232 8234 3236 3240 3244 3248 3252 3256 3260 3510 Departing from: 0 0 10 10 11 10 **BAY HEAD** 454 536 607 627 654 7 47 828 1 10 303 **Point Pleasant Beach** 458 540 6 11 631 658 751 832 10 14 11 14 114 307 Manasguan 503 545 6 16 636 703 7.56 837 10 19 11 19 1 19 3 12 549 10 23 11 23 123 Spring Lake 507 620 640 707 8 41 316 Belmar 553 845 10 27 11 27 127 320 511 624 644 711 804 **Bradley Beach** 5 15 557 627 849 1031 1131 131 324 647 716 8 07 **Asbury Park** 5 18 601 630 650 719 8 10 853 1034 1134 134 327 Allenhurst 605 654 723 814 857 1038 1138 138 331 522 634 Elberon 527 609 638 658 727 8 18 901 10 42 11 42 142 335 arrive Long Branch 645 7 0 5 824 908 10 49 11 49 149 342 LONG BRANCH 358 426 452 532 544 601 615 710 733 746 829 913 935 954 1054 1154 1254 154 251 347 633 649 Monmouth Park Little Silver 404 432 458 538 550 607 621 639 655 716 739 753 835 942 1002 1102 1201 102 201 258 354 **Red Bank** 720 744 758 840 925 946 1006 1106 1205 106 205 302 358 408 436 503 542 554 611 625 643 659 **Departure Stations Departure Times**



Buying the Train Ticket

Fares are based on the locations between which the trip occurs. Individuals with disabilities and seniors 62 and older with valid I.D. will receive **reduced** fares on all train trips.

Ticket Offices or Ticket Vending Machines (TVM)

Most rail stations have Ticket Offices or Ticket Vending Machines (TVMs). TVMs are easy to use. Simply follow the on-screen instructions. TVMs accept cash, debit cards and credit cards.

The NJ TRANSIT Station and Parking Guide, which is available at the NJ Transit website, provides additional details about Ticket Office hours and TVM locations.

MyTix on the NJ Transit Mobile App

Train tickets and passes can now be purchased with your mobile phone through **MyTix** using a credit or debit card, a prepaid credit card, or Apple Pay, Google Pay and PayPal.





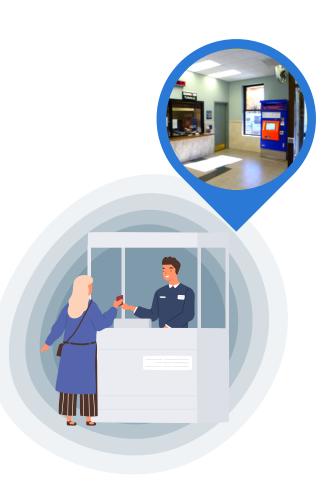


Buying the Train Ticket

Please note that all individuals without disabilities who purchase tickets on board the train when a Ticket Office is open or a Ticket Vending Machine (TVM) is available will pay a \$5.00 surcharge. Customers with disabilities may purchase a ticket on board the train without penalty.

NJ TRANSIT Reduced Fare Program

Individuals age **62 and older save 50% or more** on NJ TRANSIT tickets and passes You may be asked to show the driver an ID with proof of your age. Any ID with your date of birth and issued by a government, social service or mass transit agency is acceptable. You can also obtain a NJ TRANSIT Reduced Fare Card by calling **973-491-7112.**





Bikes and Transit

It's easy to take your bicycle with you on the bus or train. Greater Mercer TMA also provides bike lockers at the NJ TRANSIT Point Pleasant Beach station.

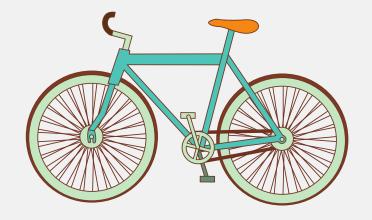
On the Bus

Most buses used in Ocean County store bikes **underneath** the bus. Remember these tips for loading and unloading your bike:

- LOADING: When the driver opens the door tell him/her you
 want to take your bike with you. The driver will get off the
 bus and open the storage compartment underneath.
- **UNLOADING:** Remind the driver when getting off that you will need the drivers assistance to retrieve your bike.

Occasionally, regular city street buses may be used where the bike is stored on a rack secured to the front of the bus.

For more information and usage limitations, consult NJ TRANSIT Bike and Ride or call **973–275–5555**.





Bikes and Transit

It's easy to take your bicycle with you on the bus or train. Greater Mercer TMA also provides bike lockers at the NJ TRANSIT Point Pleasant Beach station.

On the Train

Bikes are allowed on **all NJ Transit trains** except peak-hour trains to Newark, Hoboken and New York City (6-10 AM) and peak-hour trains from those stations (4-7 PM). Bikes must be stowed in the **accessible areas of the train** but priority for those spaces is given to persons with disabilities.







Greater Mercer TMA is NJ TRANSIT's agent for bicycle locker rentals at Point Pleasant Rail Station. The enclosed lockers easily fit a bike, helmet and some gear. Lockers can be rented in six-month or one-year periods for \$7.50 per month with a \$50 deposit refunded upon return of the key. Call GMTMA at **609-452-1491** for more information.



Access Link in Ocean County

Provided by NJ TRANSIT, Access Link is a curb-to-curb service for people with disabilities who are unable to use the local fixed-route bus. In order to use **Access Link**, you must first apply for eligibility. The service operates at the same time as the fixed-route bus.

- Like the bus, it is a shared ride system offering curb-to-curb service.
- Pick-up and drop-off points must be within **3/4 of a mile** from the fixed route.
- Access Link drivers have a 20-minute window before and after your scheduled pick-up time.
- Reservations for Access Link can be made by calling 1-800-955-2321 from 7:30 AM until 4:00 PM at least 24 hours before the trip (but no more than seven days.)
- Between 3 and 4 PM, customers are limited to next-day trips only.

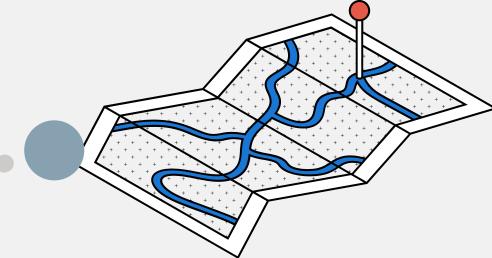






Ocean Ride Bus Service IN OCEAN COUNTY

There are several options for getting around in Ocean County. This section will cover different services and routes provided by Ocean Ride, fare information, and popular Ocean County destinations.





Ocean County has its own network of local bus routes and a demand response system. Ocean Ride is administered by the Ocean County Department of Transportation Services and offers three types of bus service.

The last part of this section includes maps of all Ocean Ride routes in the county.



Reserve-A-Ride

Door-to-door service for persons age 60+ and/or persons with disabilities 18 years of age or older.



Fixed Bus Routes

Scheduled bus routes that are open for ANYONE TO RIDE.



Veteran's Transportation Service

Available to veterans to access VA Clinics.
Fare is FREE for our Ocean County Veterans.

To learn more about the programs and services offered by the County, <u>click here</u>.

Reserve-A-Ride





Numbers to Know



732-736-8989, press 1

Getting started on Ocean Ride's Reserve A Ride is easy! Instructions on the **next page** explain the registration. Ocean Ride's **Reserve-A-Ride** service offers door-to-door transportation for eligible people within Ocean County. Under the Reserve-A-Ride program, there are **three services** you may use once registered.

Advanced Reservation

Door-to-door service for non-emergency trips like going to a doctor's office, or hairdresser. Schedule your appointment first, then call us to schedule your ride. One week advance notice required.

Stand-By

Door-to-door service for trips not requiring an appointment, like shopping or visiting friends. Less than one week advance notice needed.

Standing Order

Three or more trips per week for an extended period of time. One week advance notice to schedule.

First Time Ride Registration



The **FIRST TIME** you ride, you will need to provide the information below to register for the **Reserve-A-Ride** services.

Are you 60 or older and/or a person with disability (18 or older)?

Your telephone number

Your home address and mailing address (if different)

Medical emergency contact information (Name and Telephone number)

Your household income (general range for grant funding purposes)

Are you a PAAD* card holder?

Do you have a wheelchair, scooter, walker cane, or other mobility device?



Call **732-736-8989**, and **press 1**.

PAAD* Card Holders

If you qualify for a 50% PAAD* card travel discount, you must make a copy of the card and send it to our office in advance of your scheduled trips on Ocean Ride's Reserve-A-Ride Services. To find out more information and to see if you qualify for a card, call the Board of Social Services at 732-349-1500.

Mail photocopy to:

Ocean Ride P.O. Box 2191 Toms River, NJ 08754-2191

*PAAD (Pharmaceutical Assistance to the Aged and Disabled)

After your first ride, pre-registration is NOT required every time, just call us when you need your appointment.

How to Reserve-A-Ride





After your first ride, pre-registration is NOT required. just call us when you need to reserve and provide the following information:

Your name and telephone number.

Advance Reservation: date and time of trip
Stand By service: day and time you wish to go
Standing Order service: the days, times and number
of weeks you will need a ride.

Full street address, including suite number.

Name of doctor and/or medical facility, if applicable.

Is someone else travelling with you?

Estimated length of time you will be at the destination.

Return trip information.



Call **732-736-8989**, and **press 1**.

or 1-877-929-2082 in Southern Ocean County

You may call Ocean Ride from 8:00 AM to 4:30 PM to make your trip reservation.

We accept trip reservations on a first-come, first serve basis, up to (4) four weeks in advance. Trip requests are not accepted via email or voicemail. All trip requests are to be handled by an Ocean Ride Reservationist in the Call Center.



Fares and Tips for Reserve-A-Ride Ocean Ride

Once you're registered and scheduled your ride - relax!

Ocean Ride will get you where you need to go and return you safely back home. There are a few things you need to know before you go.



- Be ready for Ocean Ride to pick you up one hour in advance of your scheduled pick-up time. The driver will not wait more than five (5) minutes.
- Drivers cannot make additional stops.
- Drivers may only go to the main entrance of a common area of an apartment or office building.
- Drivers are **never** allowed to enter a private residence.
- Ocean Ride is a shared ride and does not operate like a taxi service. Ocean Ride vehicles will transport other passengers in the vehicle with you.



Reserve-A-Ride \$6.00 per person

\$3.00 with PAAD ID card

Standing Order \$6.00

\$3.00 with PAAD ID card.

All rides are billed the month after your trip. No fares are collected on board the bus.

Fixed Bus Routes





Vehicles on Ocean Ride's **nine (9)** bus routes are lift-equipped for mobility devices like wheelchairs and motor scooters.

The fixed bus routes are designed to connect key residential areas with popular destinations such as:

- local government facilities
- healthcare
- shopping

- employment
- · social services, and
- connections to transportation services

The routes operate on a timed schedule, making it easy for you to plan your trip.

Schedules are available at:

Ocean Ride website

https://www.co.ocean.nj.us/OC/Transportation/

County Connection store at Ocean County Mall

Ocean County Libraries
Call 732-736-8989, ext. 244.



Your Bus Trip





Here are four easy steps for riding a bus:

- 1 Call or look-up online the information you need.
 - Where are you going? Where are you leaving from?
 - Do you need to transfer buses to complete your trip?
 - What time do you want to leave and arrive?
 - How much is the fare?

to board the bus.

- Go to the bus stop and stand near the curb.

 Stand near the curb, but not on the curb! As the bus approaches, raise your arm to alert the driver that you want
- Tell the driver where you are going and pay the fare.

 After paying the fare, you can take a seat anywhere in the bus. Seats at the front of the bus are reserved for seniors and persons with disabilities. Enjoy the ride!
- Alert the driver by pushing the bell strip or pulling the cord a block before your stop. Do not assume that the driver remembers what you told them when you boarded the bus. When the driver stops the bus, stand up and move to the exit. Please use the handrails!

One way Fares for Fixed Bus

\$2.00 General Public **\$1.00** Seniors (60+), Persons with disabilities, Children under 12, College Students

Exact fare required, paid when boarding.

Numbers and Sites to Know



732-736-8989, press 1

In Southern Ocean County call toll free 1-877-929-2082

Click here
to download
the schedules
online

Or visit the website
https://www.co.ocean.nj.us/OC/Transportation/frmOceanRideBusRoutes.aspx





Route Number	Service Description	Service Days
OC 1A Whiting Express	Whiting, Lakehurst, Seacourt Pavilion, Ocean County Mall	M, W, F
OC 3 Brick	Toms River, Brick, Lakewood	M- F
OC 3A Brick Express	Brick, Pt. Pleasant Beach & Borough, Toms River, Ocean County Mall	2nd Wed.
OC 4 Lakewood	Pt. Pleasant Beach Rail Station, Brick (Rt. 70/88), Lakewood Industrial Parkway, Lakewood Bus Terr	M-F
OC 5 Lacey	Lacey, Forked River, Barnegat Pines, Sunrise Beach, Lanoka Harbor	M,W,F
OC 6 Little Egg Harbor- Tuckerton	Little Egg Harbor, Tuckerton, Eagleswood, Stafford	M, W, Th
OC 9 - LBI North-South	Barnegat light, Holgate - Manahawkin	Т
OC 10 Toms River Connection	Route 37 service Lavallete to Toms River	M–Sat (Winter) M–Sun (Summer)
Toms River North Loop	Serves Toms River and Manchester, with connection to OC1A	W

Shopper Loops





There are five Shopper Loops in Ocean County. These routes are designed to get you out and about to major shopping destinations. *Anyone can ride the Shopper Loops!*

Some of the Shopper Loops require advance reservation for pick-up at your door. Other Loops run a regular route with designated pick-up locations.

Depending on where you live you may need to **call in advance** to the telephone number listed next to the service, the Friday before you need your ride. Fares below are for one-way rides. Service schedules are on the next page.

One way Fares

\$2.00 General Public

\$1.00 Seniors (60+), Persons with disabilities, Children under 12, College Students

Exact fare required, paid when boarding.



Shopper Loops



Route Name and Service Details

Shopper Loop Description

Barnegat Shopper Loop

Service Day – Friday* Service Hours: 8:45 AM – Noon Reservation required, call 609-698-0080, ext. 193

Travels to assorted local shopping facilities.

Jackson Flex Route

Service Day – Friday Reservation required, call 1–877–929–2082 Home pick-up for travel to Brick Plaza and Kohl's Plaza.

Plumsted Flex Route

Service Day - 1st Thursday of alternating months

Board at Jensens Deep Run I & II with travel to Ocean County Mall Available Jan, Mar, May, Jul, Sep, Dec

Toms River North Loop

Service Day – Wednesday

Freedom Village, Meadow Green Apartments, Cedar Glen West, Manchester Plaza (Shop-Rite), Municipal Building, OC Library.

Waretown Shopper Loop

Service Day – Tuesday* Service Hours: 8:45 – 11:30 AM Reservation required, call 609-693-3302, ext. 221

Home pick-up with travel to shopping destinations along Route 72.







They served our country, now it is time for us to serve them.

Ocean Ride provides **free** regularly-scheduled transportation service for Ocean County's Veterans to access health services from in- and out-of-county VA medical clinics. Ocean Ride works cooperatively with our own Ocean County Veterans Service Bureau. This service is available to Veterans that live in Ocean County.

Reservations for service must be made in advance. Call the Ocean County Veterans Service Bureau at 732–929–2096 to sign up for the service. Limited home pick-ups are available on a case-by-case basis.



Call the Ocean County Veterans Service Bureau to sign up for the service.

The service is

FREE to Ocean

County Veterans

Veteran's Transportation Service



Medical Facility

Service Days

James J. Howard Veterans Clinic Brick, NJ

Monday – Friday, Reserve to four (4) weeks in advance. **732–736–8989**, press 1

Veterans Medical Ctr. *East Orange, NJ**

Monday AM & Thursday PM
*For out of county trips, call the Veterans
Bureau at **732–929–2096**, two (2) weeks
before your appointment

Lyons Veterans Medical Ctr.

Lyons NJ*

Tuesday
*For out of county trips, call the Veterans
Bureau at **732–929–2096**, two (2) weeks
before your appointment

Veterans Adm. Hospital, *Philadelphia, PA** Wednesday (Alternate AM & PM)
*For out of county trips, call the Veterans
Bureau at **732–929–2096**, two (2) weeks
before your appointment

Burlington County Veterans *Marlton, NJ**

Friday
*For out of county trips, call the Veterans
Bureau at **732–929–2096**, two (2) weeks
before your appointment

Numbers to Know



732-929-2096

Call the Ocean County Veterans Service Bureau to sign up for the service.

The service is

FREE to Ocean

County Veterans

For Ocean Ride Services, call 732-839-8989, press 1. For Southern Ocean County, call 1-877-929-2082 toll free.



Rider Tips and FAQ



Have questions? We've put together this list of the most frequent questions we receive.

Reserve-A-Ride

Where does Ocean Ride's Reserve A Ride travel?

Every where within Ocean County, ONLY.

When do I get my bill for my ride(s)?

You will receive your bill the month after your service. For example, if you travelled in November, you will receive your bill in December.

Can I tip the driver and give the driver the payment for my rides?

Absolutely not! Ocean Ride drivers are not allowed to accept tips or handle payments.

Fixed Bus Routes

Where do the bus routes go?

On set routes within Ocean County.

How can I get a copy of the bus schedule?

Online at:

https://www.co.ocean.nj.us/OC/Transportation/frmOceanRideBusRoutes.aspx
Libraries, Municipal buildings, County
Connection Store at Ocean County Mall or the mobile unit.

Can the driver pick me up along the bus route?

Yes, the driver will stop to let you board or get off the bus as long as it is safe for them to do so.

Click here for live Ocean
County Traffic
Alerts



Feedback and Comments





Call Ocean Ride if you have questions, compliments or complaints.

732-736-8989 or

toll free 1-877- 929-2082

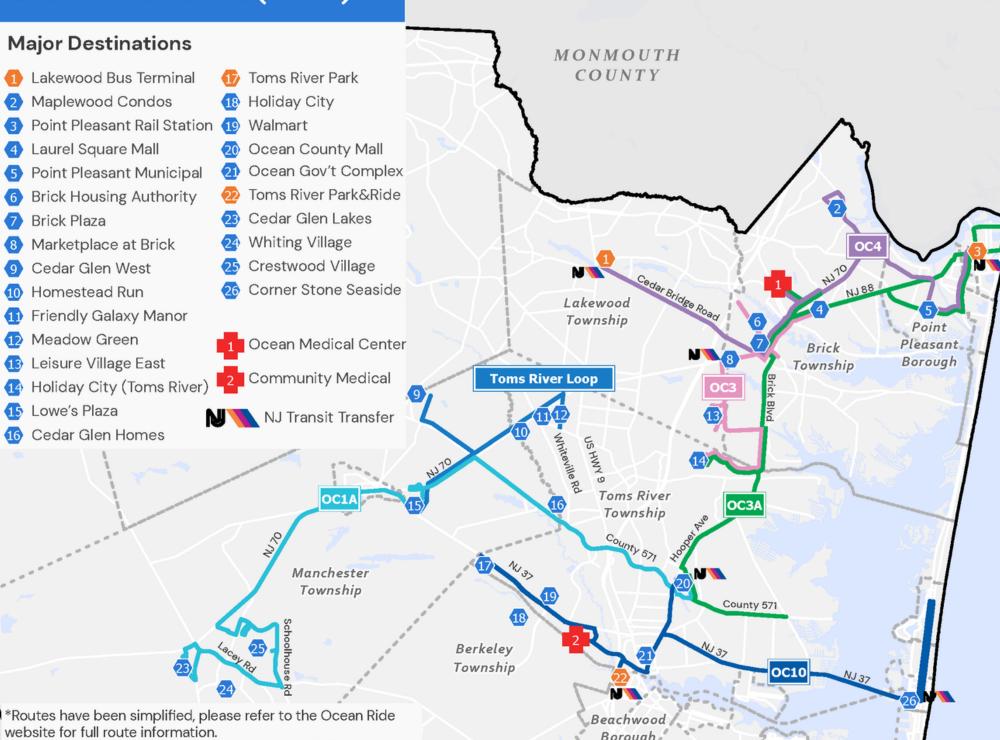
If you are calling regarding a service incident, please provide as much details as you can remember, such as: time, date, bus number, driver's name.



Or, write to Ocean Ride at the address below.

Attention: Ocean Ride, Project Manager
Ocean County Transportation Services
P.O. Box 2191
Toms River, NJ 08743-2191

Ocean Ride Routes (North)*



Ocean Ride Routes (South)* Lacey Township **Major Destinations** Heritage Village Village on the Green Walmart Harbor View Apartments Tuckerton Mobile Home Park Kohl's/Home Depot Ocean Township ShopRite Plaza Harbor House Apartments Pheasant Run Clubhouse Acme Market Bayside Beach Walmart Barnegat Barnegat Forked River Beach Ocean County Library Township Light Borough Ocean County Board of Social Services 🛂 Mystic Shore Target Little Egg Senior Center St Clare's Church Manahawkin Village Shopping Center Ship's Bottom Municipal Bldg Aldi Walmart Beach Havens Gardens Stafford Harvey ShopRite Holgate Township Cedars Kohl's/Home Depot Southern Ocean County Borough OC9 **Medical Center** West Creek Surf City Borough Parkertown NJ Transit Transfer Little Eagleswood Egg Harbor rownship Township Long Beach Township Tuckerton Borough ATLANTIC Beach Havei COUNTY Borough *Routes have been simplified, please refer to the Ocean Ride website for full route information.





Municipal, Community, and Private Transportation Services IN OCEAN COUNTY



Services by Municipality

Below is a summary table of different transportation services available in each municipality in Ocean County. Ocean Ride Reserve-A-Ride serves all municipalities.

All LBI Communities (Barnegat Light, Beach Haven, Harvey Cedars, Holgate, Ship Bottom, Surf City) are served by the Ocean Ride 9 Line and the LBI Shuttle.

	NJ TRANSIT	OCEAN RIDE (OR)	OTHER
Barnegat Township	559	Shoppers Loop	
Barnegat Light Borough		9	LBI Shuttle
Bay Head Borough	Rail - NJCL		
Beach Haven Borough		9	LBI Shuttle
Beachwood Borough	559		
Berkeley Township	559		
Brick Township	67, 137, 317	3, 3A, 4	Brick Township Senior Shuttle
Eagleswood Township	559	6	
Harvey Cedars		9	LBI Shuttle
			•

Services by Municipality

	NJ TRANSIT	OCEAN RIDE (OR)	OTHER
Holgate		9	LBI Shuttle
Island Heights Borough	67, 137(s)	10	
Jackson Township	308(s)	Shoppers Loop	Jackson Twp Senior Center Shuttle
Lacey Township	559	5	
Lakehurst Borough		1A, 2	Manchester Twp. Senior Center
Lakewood Township	63/64. 67, 137, 139, 317, 559	3, 4	Lakewood Community Shuttle
Lavallette Borough		10	
Little Egg Harbor Township	319, 559	6	
Long Beach Island Township		9	
Manchester Township		1A, 2 Toms River N. Loop	
Mantoloking Borough			
Ocean Township	559	Shoppers Loop	
Ocean Gate Borough			

(s) - Seasonal service only.

Services by Municipality

	NJ TRANSIT	OCEAN RIDE (OR)	OTHER
Pine Beach Borough	559		
Plumsted Township	317	Shoppers Loop	
Point Pleasant Borough	317	3A, 4	
Point Pleasant Beach Boro	317, 830, Rail-NJCL	3A, 4	
Seaside Heights Borough	67, 137(s)	10(s)	
Seaside Park Borough	67, 137(s)		
Ship Bottom Borough		9	LBI Shuttle
South Toms River Boro	559		
Stafford Township	559	6, 9	Dial-A-Ride and Door-to-Door
Surf City Borough		9	LBI Shuttle
Toms River Township	67, 137, 319, 559	1A, 2, 3, 3A, 10 Toms River N. Loop	
Tuckerton Borough	559	6	

(s) - Seasonal service only.



Senior Center Services

Several Senior Centers in Ocean County provide supplementary transportation. Below is a chart that describes each center's transportation. Transportation services offered by senior centers are FREE OF CHARGE.

	Brick Township	Jackson Township	Manchester Township	
TYPE	Medical (limited), shopping	Shopping, some door-to- door service	Medical and dental, and assisted transportation for non-medical trips	
WHEN	M-F, to/from Senior Center and Nutrition Program M-Th, to/from Brick Twp Shopping Center Last Friday of each month, Ocean County Mall F, recreational trips	Two buses per day M-W, out of county areas T, Th, local shopping trips F, rides to Senior Center 8:30 AM to 4:30 PM	For Medical Trips Option 1: Morning trips between 10:00AM and 11:30AM Option 2: Afternoon trips between 1:00PM and 2:30PM (Riders will be picked up before 10:00 AM and before 1:00 PM)	
WHO IS ELIGIBLE	60 + Brick residents	50 + Jackson residents	60 +, Prioritizes patients who are unable to drive, people with disabilities, and the wheelchair-bound	
HOW TO RESERVE	First-come, first serve Call 732-920-8686	Must reserve ahead, must apply and register. Call 732-928-2313	Must reserve ahead, Call 732-849-8305, between 12:00 pm and 2:00pm one (1) day before.	



Senior Center Services

Several Senior Centers in Ocean County provide supplementary transportation. Below is a chart that describes each centers transportation. Transportation services offered by senior centers are FREE OF CHARGE.

Stafford Township

Toms River Township

TYPE

Dial-A-Ride Door-to-Door

WHEN

Bus 1 - Beach Haven West

(East to West)

Bus 2 - Ocean Acres

(West to East)

8:30 AM first departure;

3:00 PM last departure

from Costco & Value City

WHO IS

Stafford residents only. Ages 12-17 must obtain a

bus pass

HOW TO RESERVE Reserve at least 30 mins

before your trip.

Call 609-597-1000 ext.

8556 or 8609

Shopping, medical*, service to Senior Center

M-F, 8:00 AM to 4:30 PM

Toms River residents

Must sign up as a member, reservation required. Call **732-341-1000** ext. **8208**

Transportation services offered by senior centers are FREE OF CHARGE.



LBI Shuttle

Long Beach Island Shuttles is a shuttle service that runs along all 18 miles of the island. With designated areas to stop it is easy to find a trolley and wave them down to get anywhere you need to enjoy the fabulous attractions, entertainment, shopping, dining and beaches that LBI has to offer.

Weekends only

Labor Day until June 28th

Friday 4PM-10PM

Saturday 10AM-10PM

Sunday 10AM-10PM

Until October 10th

Friday 4PM-10PM

Saturday 10AM-10PM

Sunday 10AM-10PM

2021 Summer Schedule

Monday June 28th thru Labor Day September 6th.

Monday 10AM-10PM

Tuesday 10AM-10PM

Wednesday 10AM-10PM

Thursday 10AM-10PM

Friday 10AM-10PM

Saturday 10AM-10PM

Sunday 10AM-10PM

FEE STRUCTURE

\$2.00 until 7:00PM

\$5.00 after 7:00PM

\$125 Season Pass

Numbers and Sites to Know



609-342-2111

Click here
to download
the schedules
online

Or visit the website https://www.lbishuttle.com/



Lakewood Shuttle

The Lakewood Shuttle ("L") is a service provided by the Township of Lakewood as part of its mission to increase mobility and reduce carbon emissions in the community. Service animals and persons with portable oxygen tanks are permitted to ride the bus.



Where does the bus stop?

To know more about the bus schedule, call the hotline at 732–929–6929 or visit the <u>website</u> for information. The bus will stop only at the places listed on the bus schedule, but the route may deviate daily upon request. To arrange for route deviation, call the Lakewood Public Works Office at 732–994–4087 at least 48 business hours ahead. There is a \$2.00 fee per route deviation; however, this service is free for seniors and individuals with disabilities

One way Fares for Fixed Bus

\$1.00 General FREE Children 5 and under Exact Fare Required

Check the website for more fare information http://www.lakewoodnj.gov/bussing.php

Numbers and Sites to Know

Lakewood Shuttle Service Schedule



732-929-6929

Lakewood Township Public Works
(for all other inquiries)



732-905-3405

info@lakewoodshuttle.com

Click below to see the schedules

JobLink >//



Or visit the website http://www.lakewoodnj.gov/bussing.php

Academy Academy Bus

Academy Bus is a private bus company servicing Boston, Providence, Bridgeport, New York/New Jersey, Philadelphia, Baltimore, Washington, DC, and many more. Below are the routes that can be accessed throughout Ocean County. Click each route name to see the schedules.



Jackson to Midtown

Weekday non-stop bus service to Port Authority, Midtown Manhattan, from Jackson Park & Ride, located at Progress Place, Jackson, NJ.

Manchester, Lakehurst and Jackson to Port Authority

Weekday service to the Port Authority from Manchester, Lakehurst and Jackson.

Parkway Express to Port Authority

Weekday bus service from PNC, Red Bank/Lincroft, Monmouth Rest Area to Port Authority...

Parkway Express to Wall Street

Weekday bus service from PNC, Monmouth Rest Area, Brick P&R and Toms River, NJ to Wall Street Area

Route 9 to Wall Street

Weekday bus service from Route 9, New Jersey, to Wall Street Area

Shore Points to Port Authority

Weekday Service from Point Pleasant, Manasquan, Sea Girt, Spring Lake, Belmar, Avon, Bradley Beach, Ocean Grove, Deal, West End, Long Branch, Oceanport, Little Silver, Eatontown, Fort Monmouth, Shrewsbury, Red Bank, Lincroft to NYC.

Numbers and Sites to Know



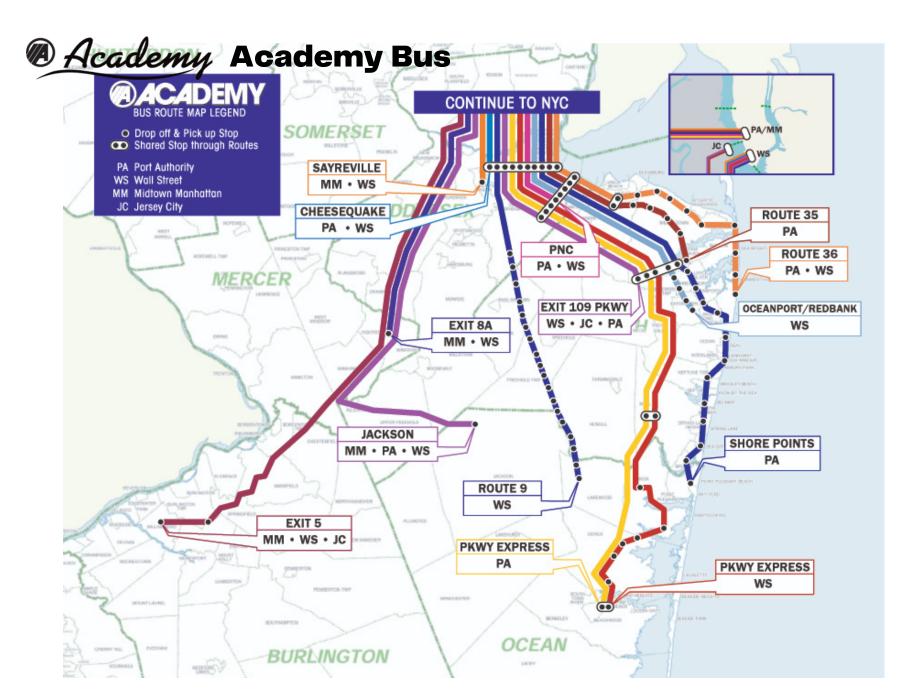
732-901-1933

or visit www.academybus.com

Click below to see the fares









Medicaid HMO enrollees can have free, non-emergency medical transportation. This used to be managed by a company called **Logisticare**, but they have since changed their name to **Modivcare**.

Drivers pick members up at their homes, take them to their appointments and bring them home in a timely manner.

To arrange for a trip, call **1-866-527-9933** between 8 AM and 4 PM on Mondays to Fridays. You will need to book **at least 2 days ahead.** When calling, you will need to provide the following information:

- Enrollee's Medicaid ID number
- Date of birth
- Date & time of the trip
- Trip confirmation number (If you already have a routine ride or are making modifications to an existing ride agreement)

You may also set up an account on their website https://member.logisticare.com/en/login and book and manage your rides from there.



Numbers and Sites to Know



1-866-527-9933

or visit www.modivcare.com





Volunteer-based Transportation Services IN OCEAN COUNTY





FREE OF CHARGE

Caregiver Volunteers of Central Jersey provides supportive services to seniors, veterans, and elderly disabled, individuals living with dementia and caregivers of loved ones with chronic illnesses. Clients will be picked up at home and driven to their appointments. Usually, volunteer drivers will stay with the client until the appointment is over. However, if the appointment is over 1 hour long, the volunteer driver will drop off the individual and return to pick them up.

Type: Medical Transport

Area: Northern Ocean County and Southern Monmouth. Local rides only.

Eligibility: Over 60 and no longer driving.

Restrictions: No transportation with wheelchairs or large oxygen tanks. No transportation to dialysis.

Registration/Scheduling: Riders are required to give **two week notice** of transport service. Caregiver Volunteers of Central Jersey matches riders and volunteers based on availability, compatibility, and previous relationships.



Numbers and Sites to Know



E-mail the organization at info@caregivervolunteers.org



Or visit the website https://caregivervolunteers.org/



FREE OF CHARGE

Vetwork is a non-profit organization dedicated to assisting our veterans in coming home, getting situated, receiving financial, social, and medical aid, and readjusting to domestic life in the U.S. They provide point-to-point transportation to veterans living in Ocean County.

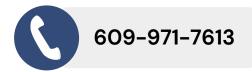
Type: Point-to-point transportation, any trip purpose

Area: All of Ocean and Monmouth County.

Eligibility: A vet living in Ocean County. The vet needs to be able to get to the curb to get in the car in order to use the service.

Registration/Scheduling: There is **no** required notice time. Vetwork will attempt to provide the ride no matter when you call.

Numbers and Sites to Know



Toll Free: 1-877-971-7613 E-mail the organization at bobsurtees@vetwork.org







MEDICAL TRANSPORTATION BY INTERFAITH HEALTH & SUPPORT SERVICES



IHSS (Interfaith Health & Support Services) is a non-profit organization, a coalition of varied faith communities, social services, and healthcare that provides volunteer services to homebound. These services include transporting people to routine medical appointments, helping with grocery shopping, relieving primary caregivers, and providing respite care for caregivers of Alzheimer patients who struggle each day to maintain their independence.

Type: Medical transportation

Area: Southern Ocean County from Lacey Twp. to Little Egg Harbor and Long Beach Island to Warren Grove

Registration/Scheduling: Requires **two weeks** notice and will provide one ride per client per week.

Numbers and Sites to Know





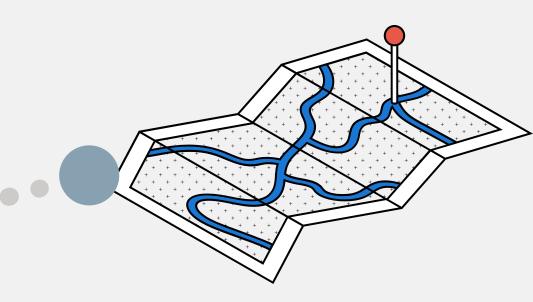








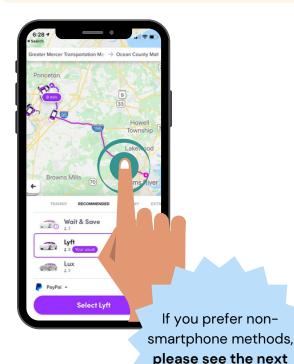
Transportation Network Companies and Transit Apps IN OCEAN COUNTY



Transportation Network Companies (TNCs)



Transportation Network Companies (TNCs) like **Uber** and **Lyft** provide internet-based applications that allow you to order rides directly from your **smartphone** and pay for them automatically by registering a credit or debit card.



page.

How to request a ride on the app

- 1. First, turn on and allow Location Services on your phone.
- 2. Open and log into the Uber or Lyft app on your device
- 3. Type your destination into the "Where to?" section
- 4. Select the **type of vehicle** you would like at the bottom of the screen.
- 5. Tap "Request" and then confirm the pickup location
- 6. Wait for your request to be accepted by a driver and **check the estimated time of arrival**
- 7. Just wait for your driver to arrive. You can check their location on the in-app map. You will be notified when they are close to the pickup location

NO SMART PHONE REQUIRED



EZ Ride offers **on-demand transportation** for adults 18 years or older in partnership with transportation network companies (TNCs) like Lyft and Uber throughout New Jersey. **Ryde4Life** is a membership-based program. Riders fill out a registration form and establish a transportation account using a credit or debit card. Once that's setup, rides can be scheduled in real time. It's as easy to register, reserve, and ride.

Cost: \$15/year for membership + Ride fees by Lyft or Uber + \$2.50 administrative fee per ride

Request a Ride: Call 201–939–4242 Ext. 4 and speak to an EZ Ride Operator to request a ride. Rides are provided in real time with no advance reservations. Email Ryde4Life@ezride.org for more information.

Availability:

Monday through Friday, 8am-8pm Saturday and Sunday, 8am-5pm.

Website: https://ezride.org/





GoGo Grandparent

Go Go Grandparent provides transportation, groceries, home services & more for older adults. They have worked with hundreds of thousands of drivers and match clients with drivers that will meet their needs, especially riders living with visual, ambulatory, cognitive and dexterity impairments. Walkers and foldable wheelchairs are no problem, as long as the rider can make it into a car without assistance.

Cost: Monthly membership plans start at \$9.99 + Lyft or Uber Ride Fare + \$0.27/minute admin fee

Request a Ride: Register for free at gogograndparent.com or call 1-855-464-6872 and press 2. Email the organization at support@gogograndparent.com

Availability: Operators are available 24/7 to give quotes, schedule rides in advance and answer any questions that you have.

Click here to learn more

Website: https://gogograndparent.com/

Other Transportation Websites and Apps



NJ TRANSIT Mobile App



NJ TRANSIT Access Link

Mobile App



Google Maps



NJ TRANSIT MyBus Website



NJ TRANSIT DepartureVision
(Real time Departure Vision
also available on the App)



Ocean Ride "Where's My Bus?" Tracker





Contact Information for Transportation Services IN OCEAN COUNTY



BUS & TRAIN CONTACT INFORMATION

Greater Mercer TMA	Call 609-452-1491 for assistance	gmtma.org
NJ Transit	For schedules, call 973-275-5555 or text 800-772- 2287	njtransit.com
NJ Transit Access Link	Call 973-491-4224	accesslink.njtransit.com
Ocean Ride	Call 732-736-8989 , press 1 or 1-877-929-2082 in Southern Ocean County	co.ocean.nj.us/OC/Transportation
Ocean County Veterans Service Bureau	Call 732-929-2096	co.ocean.nj.us/oc/veterans
<u>Academy</u>	Call 732-901-1933	academybus.com

SPECIAL TRANSPORTATION INFORMATION

Go Go Grandparent	Call 1-855-464-6872	gogograndparent.com/ support@gogograndparent.com
EZ Ride-Ryde4Life	Call 201-939-4242 Ext. 4 Or 1-866-208-1307, Option 4	ezride.org Ryde4Life@ezride.org

SHUTTLE CONTACT INFORMATION

<u>LBI Shuttle</u>	609-342-2111	<u>lbishuttle.com</u>
Lakewood Township Shuttle (Managed by the Public Works Department)	732-929-6929 (for schedules) 732-905-3405 ext. 6000 (To call for bus route deviation)	lakewoodnj.gov/bussing info@lakewoodshuttle.com

VOLUNTEER TRANSPORTATION INFORMATION

Caregiver Volunteers of Central Jersey	Call 732-505-2273	caregivervolunteers.org info@caregivervolunteers.org
Interfaith Health and Support Services	Little Egg Harbor 609-879-5590 Manahawkin 609-978-3839	interfaithsoc.org
<u>Vetwork</u>	Call 609–971–7613 Or 1–877–971–7613 (toll free)	vetwork.org/

SENIOR CENTER CONTACT INFORMATION

<u>Brick</u>	732-920-8686	bricktownship.net
<u>Jackson</u>	732-928-2313	jacksontwpnj.net
<u>Manchester</u>	732-849-8305	manchestertwp.com
<u>Stafford</u>	609-597-1000 ext. 8556 or 8609	staffordnj.gov
Toms River	732-341-1000 ext. 8208	tomsrivertownship.com



NJ TRANSIT Mobile App



NJ TRANSIT Access Link
Mobile App



Google Maps



Lyft Website



NJ TRANSIT MyBus Website



NJ TRANSIT

Departure Vision

(Real time Departure Vision

also available on the App)



Uber Website



Ocean Ride "Where's My Bus?" Tracker



Interested in our TRAVEL TRAINING PROGRAM?

Travel training is a group of services used to teach safe and independent travel skills on public transportation, including bus, rail, and light rail. Training skills can be taught for many services provided by NJ TRANSIT, Ocean Ride, municipalities and private companies. Trainings are conducted by Greater Mercer TMA, frequently partnering with the New Jersey Travel Independence Program (NJTIP @ Rutgers)

Riders learn how to plan their trips, read schedules, pay fares, use accessibility features and take safety precautions during their travel. Trainings are typically conducted as small group trainings. Learn more about Greater Mercer TMA's program here or by visiting the website at www.gmtma.org.









This publication was prepared with funding from the North Jersey Transportation Planning Authority (NJTPA) and the Federal Highway Administration (FHWA). This document is disseminated under the sponsorship of NJTPA and FHWA in the interest of information exchange. NJTPA and FHWA assume no liability for its contents or use thereof.