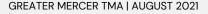




Ocean Ride Bus Service IN OCEAN COUNTY

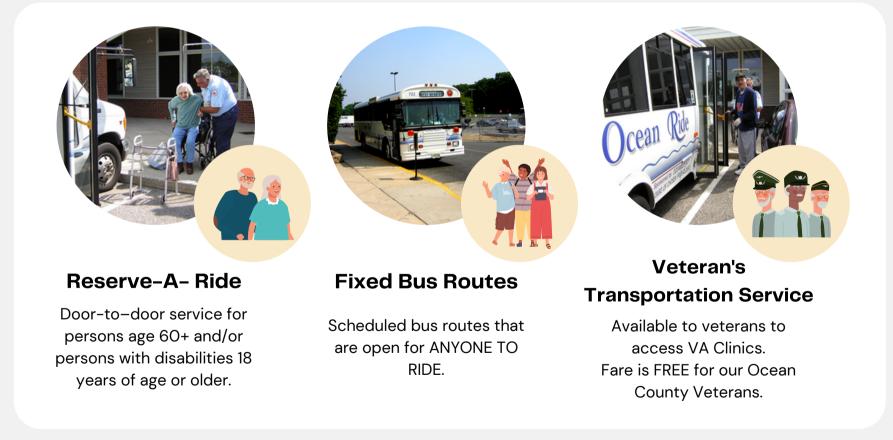
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There are several options for getting around in Ocean County. This section will cover different services and routes provided by Ocean Ride, fare information, and popular Ocean County destinations.





Ocean County has its own network of local bus routes and a demand response system. Ocean Ride is administered by the Ocean County Department of Transportation Services and offers three types of bus service. The last part of this section includes maps of all Ocean Ride routes in the county.



To learn more about the programs and services offered by the County, <u>click here</u>.

Reserve-A-Ride



Numbers to Know



Getting started on Ocean Ride's Reserve A Ride is easy! Instructions on the **next page** explain the registration. Ocean Ride's **Reserve-A-Ride** service offers door-to-door transportation for eligible people within Ocean County. Under the Reserve-A-Ride program, there are **three services** you may use once registered.

OceanRide

Advanced Reservation

Door-to-door service for non-emergency trips like going to a doctor's office, or hairdresser. Schedule your appointment first, then call us to schedule your ride. One week advance notice required.

Stand-By

Door-to-door service for trips not requiring an appointment, like shopping or visiting friends. Less than one week advance notice needed.

Standing Order

Three or more trips per week for an extended period of time. One week advance notice to schedule.



First Time Ride Registration

The **FIRST TIME** you ride, you will need to provide the information below to register for the **Reserve-A-Ride** services.

Are you 60 or older and/or a person with disability (18 or older)?

Your telephone number

Your home address and mailing address (if different)

Medical emergency contact information (Name and Telephone number)

Your household income (general range for grant funding purposes)

Are you a PAAD* card holder?

Do you have a wheelchair, scooter, walker cane, or other mobility device?



Call **732-736-8989**, and **press 1**.

PAAD* Card Holders

If you qualify for a 50% PAAD* card travel discount, you must make a copy of the card and send it to our office in advance of your scheduled trips on Ocean Ride's Reserve-A-Ride Services. To find out more information and to see if you qualify for a card, call the Board of Social Services at 732-349-1500.

> Mail photocopy to: Ocean Ride P.O. Box 2191 Toms River, NJ 08754-2191

*PAAD (Pharmaceutical Assistance to the Aged and Disabled)

After your first ride, pre-registration is NOT required every time, just call us when you need your appointment.



How to Reserve-A-Ride



After your first ride, pre-registration is NOT required. just call us when you need to reserve and provide the following information:

Your name and telephone number.

Advance Reservation: date and time of trip Stand By service: day and time you wish to go Standing Order service: the days, times and number of weeks you will need a ride.

Full street address, including suite number.

Name of doctor and/or medical facility, if applicable.

Is someone else travelling with you?

Estimated length of time you will be at the destination.

Return trip information.



Call **732-736-8989**, and **press 1**.

or 1-877-929-2082 in Southern Ocean County

You may call Ocean Ride from 8:00 AM to 4:30 PM to make your trip reservation.

We accept trip reservations on a firstcome, first serve basis, up to (4) four weeks in advance. **Trip requests are not accepted via email or voicemail.** All trip requests are to be handled by an Ocean Ride Reservationist in the Call Center.



Fares and Tips for Reserve-A-Ride

Once you're registered and scheduled your ride – relax! Ocean Ride will get you where you need to go and return you safely back home. There are a few things you need to know before you go.

- Be ready for Ocean Ride to pick you up one hour in advance of your scheduled pick-up time. The driver will not wait more than **five (5) minutes**.
- Drivers **cannot** make additional stops.
- Drivers may only go to the main entrance of a common area of an apartment or office building.
- Drivers are **never** allowed to enter a private residence.
- Ocean Ride is a shared ride and **does not operate like a taxi service.** Ocean Ride vehicles will transport other passengers in the vehicle with you.



Round Trip Fares

Reserve-A-Ride \$6.00 per person \$3.00 with PAAD ID card Standing Order \$6.00 \$3.00 with PAAD ID card. All rides are billed the month after your trip.

No fares are collected on board the bus.

Fixed Bus Routes



Vehicles on Ocean Ride's **nine (9)** bus routes are lift-equipped for mobility devices like wheelchairs and motor scooters.

The fixed bus routes are designed to connect key residential areas with popular destinations such as:

- local government facilities
- healthcare
- shopping

- employment
- social services, and
- connections to transportation services

The routes operate on a timed schedule, making it easy for you to plan your trip.

Schedules are available at:

Ocean Ride website https://www.co.ocean.nj.us/OC/Transportation/

County Connection store at Ocean County Mall

Ocean County Libraries Call 732-736-8989, ext. 244.





Your Bus Trip



Here are four easy steps for riding a bus:

- Call or look-up online the information you need.
 - Where are you going? Where are you leaving from?
 - Do you need to transfer buses to complete your trip?
 - What time do you want to leave and arrive?
 - How much is the fare?
- 2

3

4

Go to the bus stop and stand near the curb.

Stand near the curb, but **not** on the curb! As the bus approaches, raise your arm to alert the driver that you want to board the bus.

Tell the driver where you are going and pay the fare.

After paying the fare, you can take a seat anywhere in the bus. Seats at the front of the bus are reserved for seniors and persons with disabilities. Enjoy the ride!

To get off the bus, push the bell strip or pull the cord.

Alert the driver by pushing the bell strip or pulling the cord a block before your stop. Do not assume that the driver remembers what you told them when you boarded the bus. When the driver stops the bus, stand up and move to the exit. Please use the handrails!

One way Fares for Fixed Bus

\$2.00 General Public

\$1.00 Seniors (60+), Persons

with disabilities, Children

under 12, College Students

Exact fare required, paid when boarding.

Numbers and Sites to Know



In Southern Ocean County call toll free 1-877-929-2082



Or visit the website https://www.co.ocean.nj.us/OC/Transpor tation/frmOceanRideBusRoutes.aspx

Fixed Bus Routes



Route Number	Service Description	Service Days
OC 1A Whiting Express	Whiting, Lakehurst, Seacourt Pavilion, Ocean County Mall	M, W, F
OC 3 Brick	Toms River, Brick, Lakewood	M- F
OC 3A Brick Express	Brick, Pt. Pleasant Beach & Borough, Toms River, Ocean County Mall	2nd Wed.
OC 4 Lakewood	Pt. Pleasant Beach Rail Station, Brick (Rt. 70/88), Lakewood Industrial Parkway, Lakewood Bus Tern	minal M-F
<u>OC 5 Lacey</u>	Lacey, Forked River, Barnegat Pines, Sunrise Beach, Lanoka Harbor	M,W,F
<u>OC 6 Little Egg Harbor- Tuckerton</u>	Little Egg Harbor, Tuckerton, Eagleswood, Stafford	M, W, Th
<u>OC 9 – LBI North-South</u>	Barnegat light, Holgate - Manahawkin	т
OC 10 Toms River Connection	Route 37 service Lavallete to Toms River	M–Sat (Winter) M–Sun (Summer)
<u>Toms River North Loop</u>	Serves Toms River and Manchester, with connection to OC1A	W



Shopper Loops



There are five Shopper Loops in Ocean County. These routes are designed to get you out and about to major shopping destinations. *Anyone can ride the Shopper Loops!*

Some of the Shopper Loops require advance reservation for pick-up at your door. Other Loops run a regular route with designated pick-up locations.

Depending on where you live you may need to **call in advance** to the telephone number listed next to the service, the Friday before you need your ride. Fares below are for one-way rides. Service schedules are on the next page.

One way Fares

\$2.00 General Public

\$1.00 Seniors (60+), Persons with disabilities, Children under 12, College Students

Exact fare required, paid when boarding.



Shopper Loops



Route Name and Service Details

Barnegat Shopper Loop

Service Day – Friday* Service Hours: 8:45 AM – Noon Reservation required, call 609-698-0080, ext. 193

Shopper Loop Description

Travels to assorted local shopping facilities.

Jackson Flex Route

Service Day – Friday Reservation required, call 1–877–929-2082 Home pick-up for travel to Brick Plaza and Kohl's Plaza.

Plumsted Flex Route Service Day – 1st Thursday of alternating months

Toms River North Loop Service Day – Wednesday Board at Jensens Deep Run I & II with travel to Ocean County Mall Available Jan, Mar, May, Jul, Sep, Dec

Freedom Village, Meadow Green Apartments, Cedar Glen West, Manchester Plaza (Shop-Rite), Municipal Building, OC Library.

Waretown Shopper Loop

Home pick-up with travel to shopping destinations along Route 72.

Service Day – Tuesday^{*} Service Hours: 8:45 – 11:30 AM Reservation required, call 609-693-3302, ext. 221

Veteran's Transportation Service





They served our country, now it is time for us to serve them.

Ocean Ride provides **free** regularly-scheduled transportation service for Ocean County's Veterans to access health services from in- and out-of-county VA medical clinics. Ocean Ride works cooperatively with our own Ocean County Veterans Service Bureau. This service is available to Veterans that live in Ocean County.

Reservations for service must be made in advance. Call the Ocean County Veterans Service Bureau at **732–929–2096** to sign up for the service. Limited home pick-ups are available on a case-by-case basis.



Call the Ocean County Veterans Service Bureau to sign up for the service.

The service is FREE to Ocean County Veterans



Veteran's Transportation Service Medical Facility Service Days Numbers to Know Monday – Friday, Reserve to four (4) weeks James J. Howard Veterans Clinic in advance. 732-736-8989, press 1 Brick, NJ 732-929-2096 Monday AM & Thursday PM Call the Ocean County *For out of county trips, call the Veterans Veterans Service Bureau Veterans Medical Ctr. Bureau at 732-929-2096, two (2) weeks East Orange, NJ* to sign up for the service. before your appointment Tuesday Lyons Veterans Medical Ctr. *For out of county trips, call the Veterans The service is Bureau at 732-929-2096, two (2) weeks Lvons NJ* **FREE** to Ocean before your appointment **County Veterans** Wednesday (Alternate AM & PM) *For out of county trips, call the Veterans Veterans Adm. Hospital, Bureau at 732-929-2096, two (2) weeks Philadelphia, PA* before your appointment For Ocean Ride Services.

*For out of county trips, call the Veterans

Bureau at 732-929-2096, two (2) weeks

before your appointment

Friday

call 732-839-8989, press 1. For Southern Ocean County, call 1-877-929-2082 toll free.

GREATER MERCER TMA | AUGUST 2021

Marlton, NJ*

Burlington County Veterans



Rider Tips and FAQ



Have questions? We've put together this list of the most frequent questions we receive.

Reserve-A-Ride

Where does Ocean Ride's Reserve A Ride travel? Every where within Ocean County, ONLY.

When do I get my bill for my ride(s)?

You will receive your bill the month after your service. For example, if you travelled in November, you will receive your bill in December.

Can I tip the driver and give the driver the payment for my rides?

Absolutely not! Ocean Ride drivers are not allowed to accept tips or handle payments.

Fixed Bus Routes

Where do the bus routes go? On set routes within Ocean County.

How can I get a copy of the bus schedule?

Online at: https://www.co.ocean.nj.us/OC/Transportation /frmOceanRideBusRoutes.aspx Libraries, Municipal buildings, County Connection Store at Ocean County Mall or the mobile unit.

Can the driver pick me up along the bus route?

Yes, the driver will stop to let you board or get off the bus as long as it is safe for them to do so.

> Click here for live Ocean County Traffic Alerts





Call Ocean Ride if you have questions, compliments or complaints.

732-736-8989 or toll free 1-877- 929-2082

If you are calling regarding a service incident, please provide as much details as you can remember, such as: time, date, bus number, driver's name.



Or, write to Ocean Ride at the address below.

Attention: Ocean Ride, Project Manager Ocean County Transportation Services P.O. Box 2191 Toms River, NJ 08743-2191

Ocean Ride Routes (North)*

