

# TRANSPORTATION NETWORK COMPANIES AND TRANSIT APPS

## SMARTPHONE AND NON-SMARTPHONE OPTIONS

In this section, we cover different **private ride scheduling options**. Depending on your level of comfort with technology and smartphones, there are many ways to do it-- you can call ahead, use an app, or visit company websites to schedule rides. Whether you own a smartphone or not, soon you'll have the right tools and confidence to navigate through Mercer County on your own!

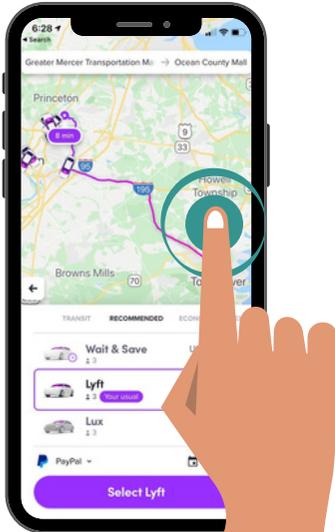


# TRANSPORTATION NETWORK COMPANIES (TNCs)



Transportation Network Companies (TNCs) like **Uber** and **Lyft** provide internet-based applications that allow you to order rides directly from your **smartphone** and pay for them automatically by registering a credit or debit card.

## How to request a ride on the app



1. First, turn on and allow **Location Services** on your phone.
2. Open and log into the Uber or Lyft app on your device
3. **Type your destination** into the "Where to?" section
4. Select the **type of vehicle** you would like at the bottom of the screen.
5. Tap "Request" and then confirm the pickup location
6. Wait for your request to be accepted by a driver and check the estimated time of arrival
7. Just wait for your driver to arrive. You can check their location on the in-app map. You will be notified when they are close to the pickup location

If you prefer non-smartphone methods, **please see the next page.**



# NO SMART PHONE REQUIRED



EZ Ride offers **on-demand transportation** for adults 18 years or older in partnership with transportation network companies (TNCs) like Lyft and Uber throughout New Jersey. **Ryde4Life** is a membership-based program. Riders fill up a registration form and establish a transportation account using a credit or debit card. Once that's setup, rides can be scheduled in real time. It's as easy to register, reserve, and ride.

**Cost:** \$15/year for membership + Ride fees by Lyft or Uber + \$2.50 administrative fee per ride

**Request a Ride:** Call 201-939-4242 Ext. 4 and speak to an EZ Ride Operator to request a ride. Rides are provided in real time with **no advance reservations**. Email [Ryde4Life@ezride.org](mailto:Ryde4Life@ezride.org) for more information.

#### Availability:

Monday through Friday, 8:00 AM–8:00 PM; Saturday and Sunday, 8:00 AM–5:00 PM

**Website:** <https://ezride.org/>

[Click here to learn more](#)



## GOGO GRANDPARENT

Go Go Grandparent provides transportation, groceries, home services & more for older adults. They have worked with hundreds of thousands of drivers and match clients with drivers that will meet their needs, especially riders living with visual, ambulatory, cognitive and dexterity impairments. Walkers and foldable wheelchairs are no problem, as long as the rider can make it into a car without assistance.

**Cost:** Monthly membership plans start at \$9.99 + Lyft or Uber Ride Fare + \$0.27/minute admin fee

**Request a Ride:** Register for free at [gogograndparent.com](http://gogograndparent.com) or call 1-855-464-6872 and press 2. Email the organization at [support@gogograndparent.com](mailto:support@gogograndparent.com)

**Availability:** Operators are available 24/7 to give quotes, schedule rides in advance and answer any questions that you have.

**Website:** <https://gogograndparent.com/>

[Click here to learn more](#)

# OTHER TRANSPORTATION WEBSITES AND APPS



[NJ TRANSIT Mobile App](#)



[NJ TRANSIT Access Link  
Mobile App](#)



[Google Maps](#)



[NJ TRANSIT MyBus Website](#)



[NJ TRANSIT DepartureVision](#)  
([Real time Departure Vision](#)  
[also available on the App](#)).



[Amtrak](#)